

eyes
and
ears of

Walt Disney World.

VOL. 7, NO. 8

PREPARED BY AND FOR THE EMPLOYEES OF WALT DISNEY WORLD

FEBRUARY 25, 1977

Socks'n Sandwiches

When you're in the locker room frantically clawing on your costume with the wall clock steadily counting down toward work time, and you glance into your shoes and notice you took your black socks home to wash . . . and forgot to bring them back . . . what do you do?

Or when you just finished taking tickets from 22,000 guests personally and have a 15-minute break . . . and haven't eaten since last night . . . where do you go?

We'll give you nine-in-ten odds you visit one of our many backstage vending machines when seconds count!

We sought out the people behind the machines for a story and found there's more than meets the eye when you drop a quarter in and a coke pops out.

Located deep in the tunnels, under Main Street's rumbling trolley cars, is the nerve center for all vending services on our property. The letters WOMETCO are penned across the door, so we dropped in and chatted with WOMETCO Manager Bill Bidstrup and Walt Disney World Vending Coordinator Don Lanier to find out what it's all about.

The first thing we learned is that WOMETCO stands for a group of men's initials . . . their founding fathers . . . similar to Walt Disney giving WED his initials.

"WOMETCO is in to a lot more than just vending," Bill explained. "We operate TV stations, bottling companies, the Citrus Tower, Park East and Park West movie theaters in Orlando, just to name a few. But here, vending is our only concern."

And it's some kind of concern, we learned. WOMETCO operates 289 vending machines on our property, 24 coin changers and 19 micro-wave ovens. In addition, they provide a service called "area treatment." Don explained that when machines are installed into a location, WOMETCO personnel build themed facades, food service counters, etc.

But their vending machines are not just in employee backstage areas, many guest

areas are equipped with them! "Approximately 30% of our machines are in onstage locations," Bill explained, "But the vast majority are here to service cast members . . . 70% of them, in fact!"

To operate all of these machines, it takes a staff working around the clock. Bill pointed out that they have Routemen and Hostesses which take care of the machines. "Every evening they load the trucks for the next day's deliveries, then set out that following day to stock up depleted items," Bill said. "While working their routes, they clean the machines and perform daily maintenance."

WOMETCO staffers really cover our property . . . in backstage areas, they visit every machine at least once a day, 70% of them twice a day! Then it's on to guest machines at about the same ratio.

"We strive to provide employees with products they want," Bill told us. "We invite you to let us know if there's something you particularly want and we're not stocking. You can give it to a Routeman,



WOMETCO Hostess Donna Bacon stocks up the Main Street Breakroom machines. Main Street is one of our largest vending locations, with 12 machines currently located there.



Emporium hostesses Diane Clark (l) and Vicki Williams (r) will be the first to tell you a leisurely sandwich in the Main Street Breakroom is certainly better than running to a cafeteria when time is short!

send us a letter, or call us at extension 4968. We'll certainly try to accommodate you."

Thanks for the visit Bill . . . we'll be thinking of you when we need those black socks for cross-utilization this week!

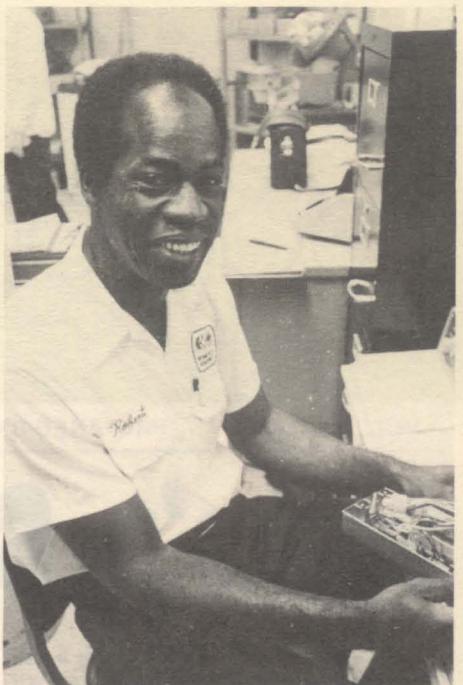
WOMETCO has installed top-of-the-line vending machines all across Walt Disney World. But with anything mechanical, sometimes they breakdown or "eat" your money without giving you your product. Bill and Don pointed out that **abusing** the machines **will not** get you what you want. What will, however, is to look on that machine or one next to it for an **identification sign** with a number you can call for assistance. Also stated there will be a **location** you can go to for a **full refund** should you lose your money. So don't take it out on the machine . . . help all of us help WOMETCO keep our backstage break areas in top shape for all of us to enjoy!



WOMETCO Routemen and Hostesses literally "cover" our property, servicing around 350 various types of vending machines. Pictured here are (l-r) Darrell Myers, Paul Lewis, Howard Kuehn, Nita Taylor and Frank Thurman.



Supervising the WOMETCO operation at Walt Disney World are **Bill Bidstrup** and **Dick Cope**, assisted by their secretary **Beverly Davidson** and Disney Vending Coordinator **Don Lanier**.



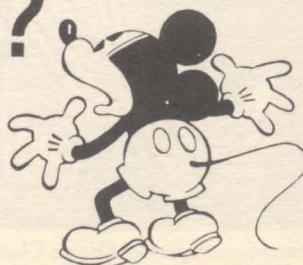
When it breaks and daily maintenance can't fix it, they call on WOMETCO Mechanic **Robert Randolph**. With a screw driver, a pair of pliers, and plenty of know-how, there's not much Robert can't handle!



Walking through the Magic Kingdom, our roving camera noticed a new look for the Main Street gals. Gone were the long dresses, replaced by pants and vests similar to the Main Street Vehicle drivers. We stopped **Val Spencer**, Main Street Operations Lead, who explained that the skirts were a problem for the hostesses operating the vehicles. So Wardrobe took their plight to heart, and have assisted them with costumes like the Frontierland Steam Train hostesses wear. She added that only the vehicle operators received the new costumes, the other Main Street areas such as the Disney Story remain the same.

Emergency?

Dial 9911



BILLY CARTER SPARKS LAUGHTER AT VILLAGE MONDAY



A terraced patio behind the Pottery Chalet with the "Empress Lilly" across the lagoon for a back drop, was the scene Monday for the taping of the **Phil Donahue Show**, with special guest **Billy Carter** . . . the outspoken individualist who's rise to national attention came with his brother's election as President of the United States.

Visiting Lake Buena Vista's Village for the first of five television shows being taped in the greater Orlando area, Phil Donahue presented over a thousand Village shoppers and guests with the opportunity to meet folk hero Billy Carter firsthand, and millions of television viewers an opportunity to become acquainted with the Village and the rest of Walt Disney World.

EYES & EARS was there Monday morning when Phil introduced a man, he says, is more sought after throughout the country for speaking engagements than anyone else; that businessman from Plains, Georgia . . . Billy Carter.

Wearing a blue denim leisure suit and horn rim glasses, but a noticeable lack of stage makeup, Billy strolled out through the crowd shaking hands

as he made his way to the stage down front. The audience was then treated to a highly entertaining 60 minutes of Southern wit and wisdom as he fielded questions from the guests ranging from his schooling to peanut growing to how brother Jimmy's election has affected himself and Plains.

Sitting comfortably on stage as Phil roamed his audience picking questions, Billy displayed a remarkable sense of Southern humor which was received with repeated howls of laughter from the viewing crowd.

"Billy," a northern accent spoke out over the microphone in Phil's hand, "Has Plains changed any with Jimmy Carter's election?"

"Well, let's put it this way . . . we're receiving about 5,000 visitors a day now . . . and Plains can only handle about 3!"

Asked if he has been approached by many old acquaintances claiming to be his best friend now that Jimmy is President, Billy responded, "One h--l (bleep) of a heap more right now!"

Phil pointed out that Jimmy and Billy have an agreement that Billy can call him at the White House anytime, regardless of who the President is

meeting with or whatever function is going on. Asking Billy if he has ever used this privilege . . . one reserved only for the Secretary of State, Chief of Staff at the Pentagon, and Billy Carter . . . he said, "Not yet. I wouldn't bother Jimmy at all unless he messed with my peanuts."

Referring to peanuts, Billy acknowledged that the rumor is true . . . he is allergic to peanuts. "I grow em, but I can't eat em."

Politics couldn't be passed by, and one guest asked what Billy Carter's party preference is. Billy shot back, "I'm a George Wallace Democrat . . . that switched to Jimmy Carter because he's my brother!"

After an hour of our Northern visitors being treated to a vocabulary of *ya'll*, *over yonder*, and *howdy ma'am*, one New York voice spoke up, asking if Billy is bothered by his accent. "No ma'am," he exclaimed, "Now since Jimmy's president, everybody else has an accent . . . not us!"

Monday's taping in the Village was shown over WESH (channel 2) in the Orlando area Tuesday, February 22. But through a delay system, it will not be shown to the rest of the country until February 28 or March 7.

GOLF CLINIC SET UP FOR CAST!

Beginning Monday, Disney cast members may take advantage of a new professional **Golf Clinic** being set up at the Golf Resort. **EYES & EARS** talked with **Paul O'Brien**, a member of the teaching staff, for details.

"Although the clinic is being established for our guests, we want to offer it to our employees first. And we are offering it at a discount," Paul explained.

The clinic will consist of three 2-hour sessions over three consecutive days. The subject matter will include:

- **Session A** - putting and chipping
- **Session B** - iron and sand shots
- **Session C** - wood and trouble shots

Utilizing the very latest teaching techniques, each session will include analyzing the student's swing through graph-check cameras and video taping. Paul pointed out that the instructors from both the Golf Resort and Lake Buena Vista Club have attended PGA teaching schools and are ready to make this the best clinic ever!

Cast members interested in attending should call the Golf Resort at 824-2200, extension 3942 for reservations. Beginning **Monday, February 28**, an **Employee Week Special** looks like this:

Monday - Session A: 8 am-10 am, 4 pm-6 pm

Tuesday - Session B: 8 am-10 am, 4 pm-6 pm

Wednesday - Session C: 8 am-10 am, 4 pm-6 pm

Thursday - Session A: 8 am-10 am, 4 pm-6 pm

Friday - Session B: 8 am-10 am, 4 pm-6 pm

Saturday - Session C: 8 am-10 am, 4 pm-6 pm

Paul emphasized that you can take a combination of morning and afternoon sessions if necessary. The cost is \$10 per person, which includes everything from your instructor to golf balls to camera analysis to a set of rental clubs if necessary.

MAIN STREET GETTING SUN BANK OFFICE

In a joint announcement made early this week by **Joel Wells, Jr.**, President of the 37-member Sun Banks of Florida, Inc. group, and **Bob Matheison**, Vice President of Operations for Walt Disney World; **Sun Banks of Florida**, as a company, and all its subsidiary banks, have been named the "Official Bank of Walt Disney World", joining many leading American companies as a sponsoring participant here.

And in an additional unveiling, one of the buildings on **Main Street** will open this Summer as a multi-service branch banking facility for our Magic Kingdom guests.

A past obstacle to opening a bank on Main Street has been strict regulations in the state government regarding branch banking. However, Mr. Wells said regulatory approval has been received for establishing the branch office here to serve both the general public and our cast members.

Working with our Imagineers at WED-East, the new Sun Bank office will be a themed "mini-attraction" in addition to a working bank. Plans are being completed on an interior design which will present the Main Street office as a turn-of-the-century bank lobby. Sun Bank personnel will be costumed in keeping with Main Street's nostalgic theme.

Plans call for the building to be two-sided . . . the front serving our guests on Main Street, and the back serving cast members with a full-range of banking services. Following consolidation of Sun Banks in Orange County, it is planned that the banking office serving guests will be open by



The new Sun Bank office will be located where the old Security Office was (MO-2), and where the Tour Guide reception area currently is.

mid-Summer. It will be operated by the Sun First National Bank of Orlando, lead bank of the Sun Banks of Florida, Inc. group. At this writing, no further details could be found on the employee facility, however, **EYES & EARS** will carry them as they are announced.

Bob Matheison welcomed Sun Banks to our participant family, stating: "We are delighted that Sun Banks is joining the many other nationally respected companies who make up our participant family. We know that this association is one of Florida's finest financial institutions."

Bob went on to say that officials of Sun First National Bank of Orlando were particularly helpful in advising us (Walt Disney Productions) during the early days of planning for Walt Disney World. "We have also been ably assisted since the Vacation Kingdom opened in 1971. We believe the establishing and operation of the new Sun Bank office (on Main Street) will provide important banking services to our guests and our employees."

OUR OWN LOST & FOUND DEPARTMENT



Topping the list this week for finding articles our guests have lost during their visit to Walt Disney World, are (l-r) **Rafael Blanca** and **Don Koenig**.

Rafael, a Laundry Assistant at our Central Laundry Facility, was at a station on the 2nd floor sorting bed linen when he felt something crackling in one bundle. Taking a moment in the assembly line process to open the sheets, lo and behold, Rafael stood staring at \$10,000 in cashier's checks and a contract for ownership of a \$56,000 yacht in Miami! Rafael beat a bee-line to **Emmett Stephens**, his manager, who saw to it that the Contemporary Resort's newly departed guest (less \$10,000) was reunited with his checks.

Elsewhere, Monorail Lead Don Koenig had the word passed on to him when he arrived for night shift that a guest staying in the Contemporary Resort had lost a contact lens that day on one (?) of the monorails. Although not sure which one, she was sure she had lost it.

That night, while securing the monorails in the North Service Area Roundhouse, Don made an educated guess and narrowed it down to two monorail trains (of five cars each!). A search of the first proved fruitless, then on to second. And there, in the last car, perched precariously on the edge of a seat, was the object of Don's search. Which just goes to prove the old adage, that all that glitters may not be gold!

GET SET FOR EUROPE

The Walt Disney Travel Company has five major trips planned for 1977, including Europe, two trips to Hawaii, the Orient, and Spain and Morocco. Several months prior to each trip, **EYES & EARS** will bring you details:

Get set for **Europe** . . . visit Switzerland, Germany, Czechoslovakia, Austria and Hungary, all in 15 days for \$1,310.00 per person, based on double occupancy. Trip dates are set for **May 12 - 26, 1977**.

Your cost includes round-trip jet transportation from Orlando, superior hotel accommodations, sightseeing, transfers, baggage handling, and most meals. The trip is fully escorted by a representative from the Walt Disney Travel Company and a tour manager in Europe.

ITINERARY

Day 1 - **Orlando** to Zurich, Switzerland.
Day 2 - **Zurich**, sightseeing and welcome dinner.

Day 3 - **Zurich, Lucerne** excursion.

Day 4 - **Zurich, Bavarian Alps, Munich Germany** - Stop at mad King Ludwig's "Neuschwanstein", "Linderhof" enroute to Munich, at night eat at the famed Hofbräuhaus with German beer.

Day 5 - **Munich**, for sightseeing.

(Continued on next page)

Day 6 - Munich, Prague, Czechoslovakia

- travel to Eastern Europe via Nuremberg, past ancient castles and rich forests. Day 7 - **Prague**, sightseeing in morning, free afternoon and evening.

Day 8 - **Pargue, Vienna** - morning drive to the Moravian capital of Brno, then to nearby Austerlitz, crossing the border into Austria and on to Vienna.

Day 9 - **Vienna**, sightseeing in Vienna, in the evening enjoy a typical Viennese dinner.

Day 10 - **Vienna**, free day

Day 11 - **Vienna, Danube, Budapest** - morning drive along the fabled river Danube and on to Budapest. In the evening enjoy a wine tasting party.

Day 12 - **Budapest**, sightseeing, afternoon free, after dark seats are reserved for a folk-dance performance.

Day 13 - **Budapest, Lake Balaton** - across the plains of Hungary to Lake Balaton, a resort area.

Day 14 - **Lake Balaton, Baden** - crossing the border back into Austria to the fashion spa of Baden. A farewell dinner that night.

Day 15 - **Baden, USA** - homebound flight from nearby Vienna.

Contact the **Walt Disney Travel Company** in Lake Buena Vista's Preview Center for more information on this trip or the others.



CAST ACTIVITIES

WINDJAMMER NIGHT

Cast Activities is sponsoring a **Windjammer Cruise** to the Caribbean's Windward Islands **May 30** through **June 5** (see last week's **EYES & EARS** for more details), at a cost of \$495 per person.

The trip will be a **total** experience, where you will not only visit six of the Windward Islands, but will actually take part as a crewmate on "The Polynesia", a fully operating Windjammer Schooner class sailing ship, a hold-over from the days of the Great Sailing Ships!

In March, Cast Activities will be holding a **Windjammer Night**; with movies, brochures, a talk through of the full itinerary, and people who have been on the excursion before. The exact date will be announced in upcoming issues of **EYES & EARS**. So if you have any questions, hang on!

A **deposit** of \$134 per person is required in Cast Activities by Thursday, March 31. Watch future issues for more details.

NEW C.B. LIST

If you were not included in Cast Activities last C.B. listing and you'd like to get your name on it, then **NOW** is the time to call Cast Activities at extension 4254 and leave your name, handle, call letters, section of town you live in, frequent times on the air, and favorite channel. A new list is being put together for distribution in mid-March, and your **deadline** to be included is Friday, March 4.

Watch **EYES & EARS** for details on when you can pick up an updated Disney C.B. Directory.



DIVE CLUB GETS WET

This winter's cool temperatures may be affecting the Northerners, but not our Disney Dive Club members! They put three dives "down" this past week alone, with 100 more to go! Everyone is welcomed to join in the activities and dives of this popular club, which meets every second and fourth Tuesday of each month at the Sandwich Shop in Turkey Lake Shopping Center. Drop by Cast Activities to join, then drop by the Sandwich Shop at 7:30 pm for the meetings!

CHESS CLUB MEETING CHANGED

The **Chess Club** has changed its meeting night to **Thursdays** at 5:30 pm in the Patio Snack Bar, located behind Plaza Pavilion. This will be effective Thursday, March 3.

The Chess Club welcomes all Disney cast members and their immediate family to join in the play, regardless of whether you're a beginner or master! Chess lessons and strategy sessions will also be a part of each meeting. Don't forget, Thursday evenings are now the chess days.

BOWLING TOURNAMENT

All Disney cast members interested in participating in the upcoming mixed doubles **Bowling Tournament** must stop by Cast Activities for entry forms and rule sheets.

If you don't have a team, or are looking for a doubles partner, check with Cast Activities at extension 4254,

and get your name on their interest list.

As a side note, bowlers are needed to fill several openings in the Walt Disney World Bowling League. The League meets every Wednesday at 6:30 pm. Call Cast Activities for more details.



"The Three Caballeros" will be the next animated feature at the **Family Film Festival**. This classic Disney musical combines live action personalities and cartoon figures together on the screen.

Panchito is the first of the three Caballeros, a Mexican rooster of hospitable ways and the owner of a magic flying serape. Caballero number two is **Joe Carioca**, the Brazilian parrot first seen in 1943's Disney production of "Sa Ludos Amigos". And the third Caballero is Donald Duck, who meets up with Panchito and Joe in Latin America.

The film is fast moving, as described by **Leonard Maltin** in **THE DISNEY FILMS** . . . "Despite the episodic nature of the film and frequent shifts of locale, mood, and style, *The Three Caballeros* maintains its breezy pacing beautifully, allowing no lulls or feeling of superfluous material. The stream of music on the sound track is constant, and the whole film seems to have been laid out to one continuous rocking beat. It is very difficult to leave a screening of the film without carrying this lifting music in your head."

The show times and locations are: Wednesday, March 2 - Pacific Room, 7 pm Saturday, March 5 - Fiesta Fun Center, 1 pm

Sunday, March 6 - Pacific Room, 3 pm

Sunday March 6 - Pacific Room, 7 pm

Tuesday, March 8 - Pacific Room, 7 pm

Thursday, March 10 - Pacific Room, 7 pm

The **Pacific Room** is located on the 2nd floor of the Contemporary Resort, with the **Fiesta Fun Center** being on the 1st floor. Tickets will be available in Cast Activities beginning Monday, February 28. However, please call first at extension 4254 in case of a delay in receiving them. And as always, the tickets are **free** to all Disney cast members and their immediate family.

GOLF RESORT TAKES BASKETBALL CHAMPIONSHIPS!



In a fight to the finish, the **Golf Resort** gals took the trophy in our Thursday night Basketball League this week.

The action looked like this at the Pine Hills Boy's Club earlier this week . . . first round results ended with **Theme Park I** taking **Fantasyland Operations** and **Golf Resort** outscoring **Lake Buena Vista Communities**.

Then it was on to a second round night, featuring **Golf Resort** verses **Theme Park I**. Although close in the end, **Golf Resort** prevailed.

Third round tallies put **Theme Park I** against **Lake Buena Vista Communities**. **LBV** was eliminated by a **Theme Park I** win.

And finally, fourth round championship play. **Golf Resort** was pitted against **Theme Park I** gals, and a fight to the finish was on. When the dust had settled, **Golf Resort** was the victor.

Our congratulations go out to all four teams for a great season, and especially to **Golf Resort** and **Theme Park I** for a fine final round game!



DISCOUNTS

Cast Activities has **free passes** to the **Village Cinema** in the Turkey Lake Shopping Center on Kirkman Road. Limited to one pass per employee, they are good for free admission any night . . . Monday through Thursday . . . now through April 1.

You must pick up your pass in Cast Activities. Check your local newspaper for movies and times.



'65 Cadillac Coupe. Excellent condition. See to appreciate. \$595. 422-8940.

'76 Honda CB. 750 four, red, padded sissy and luggage rack. Only 5,000 miles. \$1750. Call Al at 855-8946.

'74 Super Beetle. AM/FM stereo. 4-speed, A/C, under coating, 4 new tires. \$2800. 904-394-2240.

'74 Ford Pinto. 2000 cc automatic, new battery, good tires, excellent condition. \$1650. 277-2024.

'55 Chevy Belaire. Needs motor repairs, excellent challenge for handy mechanic. \$350 or best offer. Also 2 **extra wide tires** (Chevy rim) \$20 each. Call 859-4817 or 855-2498.

'71 Datsun Pickup \$1000.

'72 Cadillac Sedan de Ville, silver, w/black vinyl top, loaded. \$2500. Call 644-2188.

'76 Honda CB 750. Hwy Equipped Windjammer, cig. lighter, crash bars, luggage rack & backrest. Low mileage. Adult owned \$2100. Call after 6 pm 277-7924.

'69 Mach I. Red, 460 Maser Engine, 4-speed, positive traction (4-11), new tires, AM/FM radio. \$1500 or best offer. Call 365-6573.

'65 Mercury Comet. 4-door, good body, excellent interior, new transmission, air, good tires. Call 656-8891 after 7 pm.

'73 Toyota Pick Up w/Topper. Good condition, 25 mpg. \$2100. Call 847-0576 after 5 pm.

Great Dane Puppies, AKC registered, champion top line, all shots, harlequins, blacks and 2 pet quality merles. Prices \$75-\$225. Call 275-6266 evenings and weekends.

Odyssey TV Game Set. 16 games, master unit, player controls. Hardly used. Call 647-1730 after 6 pm. \$70.

Realistic AM/FM Stereo Receiver w/BSR Turntable. 2 air suspension speakers (16" tall) included. Good condition. Excellent tone. \$150. Call Joe at 851-6226.

Men's Leisure Suit. Like new, light blue, jacket - small, pants - waist 28. Asking \$35. Brand new \$60. Call Anita at 656-1534 after 6 pm.

Cox Pop Up Camper. Sleeps 6, w/sink, good condition. \$495. Call 855-4083 after 3 pm.

Tiny Toy Poodle. Silver, registered, 12 weeks old, cute as a button. \$125. Call 859-4075.

Wedding gown & veil. \$100 (\$240 new). Size 9/10, empire style, open neck w/lace & seed pearls. Veil full length & trimmed in lace. For more information call 851-5504 after 6 pm.

Swimming Pool, 24 ft. Dia., expandable bottom, 3/4 H.P. stainless steel filter. 9'x6' decorator rug. Royal Electric Typewriter. Electric Broom. 2 bamboo style shades. Call 847-9226 in Kissimmee.

Blond double bookcase bed frame \$10, couch \$10, recliner \$5, blue rocker chair \$10, bar chairs \$3 each. Various other furniture, appliances, books, men, women and children's clothes. Call 644-4821.

Yorkshire Puppies. Ready for good home. Payment plan available. Call 859-8965 after 5:30 pm.

11 cu. ft. Coldspot refrigerator. Good working condition. \$30. Call 859-4817 or 855-2498.

3 Female Champion blood line **Poodles**. AKC registered, black, wormed & have had temporary shots. \$125-\$150. 6 weeks old. Call 855-3590.

eyes and ears of

Walt Disney World

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Walt Disney World

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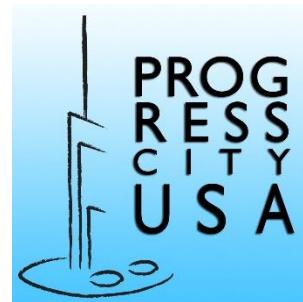
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